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Hitachi High Technologies Europe

Optimizing the Flow of Information

Hitachi High Technologies Europe GmbH (Germany) is optimizing the flow of information in the supply chain. Standard printing functionality is replaced by automatic emailing of documents containing barcodes.

Improved Communication

Hitachi High-Technologies Europe GmbH (HTE), a supplier of electronic components, improved communication with their customers by using TEC-IT's barcode and LINUX® know-how. TEC-IT developed a solution for extending SAP® R/3® printing functionality with barcode technology and automatic emailing.

Exchanging Electronic Documents

In the past printing barcoded documents required special printing equipment or expensive barcode hardware. Moreover, printed documents still have to be mailed via slow postal services. The software solution from TEC-IT (www.tec-it.com) eliminates the need for such special equipment. Besides this, exchanging documents via postal mail is automatically replaced by email. TEC-IT's system enables the use of barcodes in all types of documents in a completely transparent way. In the case of HTE standard documents printed by SAP® R/3® are automatically signed with barcodes and converted into emails. This leads to faster and easier communication with customers.

Seamless Integration

The software system from TEC-IT is installed under RedHat® LINUX® and works as a transparent post-processor for arbitrary print jobs. It is not limited to print-jobs originating from SAP® R/3®. On demand the solution incorporates barcodes into documents and converts them automatically into PDF-files. The documents can still be printed – but the great advantage is an automatically triggered emailing process. The customers as well as the responsible HTE employee are automatically receiving the electronic documents, assuring a seamless and fast communication.

Advantages

Hitachi High Technologies Europe saves handling and postal fees, transport times and increases customer satisfaction due to timely and accurate information. In addition, special barcode printers are no longer necessary. HTE is now able to change printer models at any time without additional costs. The customers of HTE benefit from instant information, reduced processing time, machine readable information and a seamless workflow.

More Information regarding this Solution



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TEC-IT Datenverarbeitung GmbH, based in Steyr (Austria/Europe) is the technology leader in standardized barcode software. Beside standard products TEC-IT develops custom software, mostly in the area of bar-coding and identification.

Check out www.tec-it.com for more information regarding TEC-IT products and services.